OFFICIAL

Carstens, Yee & Cahoon, L.L.P. 13760 Nocl Road Suite 900 Dallas, Texas 75240

Main No. (972) 367-2001
Facsimile (972) 367-2002
CENTRAL FAX CENTER

APR 1 3 2004

Facsimile Cover Sheet

To: Commissioner for Patents for Examiner Dicu Minh T. Le Group Art Unit 2114	Facsimile No.: 703/872-9306
From: Michele Morrow Legal Assistant to Gerald H. Glanzman	No. of Pages Including Cover Sheet: 15
Mussago:	
Enclosed herewith:	
 Transmittal Document; and Response to Office Action. 	
Re: Application No. 09/891,339 Attorney Docket No: AUS920010329US1	
Date: Tuesday, April 13, 2004	
Please contact us at (972) 367-2001 if you do not receive all pages indicated above or experience any difficulty in receiving this facsimile.	This Facsimile is intended only for the use of the addressee and, if the addressee is a client or their agent, contains privileged and confidential information. If you are not the intended reciplent of this facsimile, you have received this facsimile inadvertently and in error. Any review, dissembnation, distribution, or copying is strictly prohibited. If you received this facsimile in error, please notify us by telephone and return the facsimile to us immediately.

PLEASE CONFIRM RECEIPT OF THIS TRANSMISSION BY FAXING A CONFIRMATION TO 972-367-2002.

RECEIVED CENTRAL FAX CENTER

APR 1 3 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application: Austen et al.

8

Scrial No.: 09/891,339

Filed: June 26, 2001

For: Method, Apparatus, and Program for Service Processor Surveillance with Multiple Partitions Group Art Unit: 2114

Examiner: Le, Dicu Minh T.

Attorney Docket No.: AUS920010329US1

Certificate of Transmission Under 37 C.F.R. § 1.8(a) I hereby certify this correspondence is being transmitted via facsimile to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, facsimile number (703) 872-9306, on April 13, 2004.

By Wilhele Monow

RESPONSE TO OFFICE ACTION

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 09-0447. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0447.

In response to the Office Action dated January 26, 2004, please amend the aboveidentified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begin on page 3 of this paper.

Remarks/Arguments begin on page 8 of this paper.

Page 1 of 13 Austen et al. – 09/891,339